



Trust Headquarters
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24th February 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/02/13.

You requested the following information, please also see our response below:

FREEDOM OF INFORMATION ACT REQUEST

- 1. How many serious untoward incidents were recorded by your organisation in (i) 2018/19 and (ii) from 1/4/2019 to 31/12/19, where the degree of harm was recorded as “severe” or “death”?**

01/04/2018 to 31/03/2019: 97 SIs Reported 2018/2019

2018/2019	Count of SI Number
Death (<i>as a direct result of Trust involvement</i>)	9
Severe (Injured party sustained permanent or long-term harm)	22
Grand Total	31

01/04/2019 to 31/12/2019: From the 89 reported between the above dates 49 have been closed to date (17/02/2020)

01/04/2019 to 31/12/2019	Count of SI Number
Death (<i>as a direct result of Trust involvement</i>)	0
Severe (Injured party sustained permanent or long-term harm)	3
Grand Total	3

*Please note that these degrees of harm are not outlining any causes of death, which would be for a coroner to determine, but the level of harm established by the investigation.

2. How many serious untoward incidents were recorded by your organisation in (i) 2018/19 and (ii) from 1/4/2019 to 31/12/19 where the degree of harm was recorded as “severe” or “death” AND where there was either a delay in the ambulance arriving at the incident scene or a delay in the ambulance handing the patient over to a hospital?

01/04/2018 to 31/03/2019:

2018/2019	Count of SIs
Death (<i>as a direct result of Trust involvement</i>)	
Delayed Dispatch / Attendance	4
Severe (Injured party sustained permanent or long-term harm)	
Call Answer Delay	2
Delayed Dispatch / Attendance	13

01/04/2019 to 31/12/2019:

01/04/2019 to 31/12/2019	Count of SIs
Triage / Call management	1
Delayed Dispatch / Attendance	2

3. Please provide me with a brief summary of each of the incidents in Q.2 stating (i) the degree of harm recorded and (ii) a brief summary of the incident including how long the delay was and why the delay occurred and the consequences for the patient of the delay.

We are unable to provide a summary as it could be identifiable to individuals and is therefore exempt under Section 40 (2) - Data Protection.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust